



0008488

Customer Quality Audit

Customer: Brawley Marze
Address: 2010 Ocean View Dr Seabrook, TX 77586

Please Circle the number you feel is accurate in rating our services;
5 being the highest rating, 1 being the lowest rating.
Feel free to comment further in the spaces provided.

Was your initial call for an appointment handled promptly and efficiently? (5) 4 3 2 1

Did you find our estimator helpful in providing you with the information you needed to make your decision? (5) 4 3 2 1

If applicable, was our credit department helpful in arranging financing? *N/A* 5 4 3 2 1

Were our installers polite and helpful? (5) 4 3 2 1

Were you pleased with our workmanship? (5) 4 3 2 1

Did our installers go over the operation and maintenance required for your new system? (Yes) / No

Do you feel that the installation lives up to all that you were promised? (5) 4 3 2 1

Do you know of any problems that need our attention? *NO*

Is your home comfortable now? *YES*

Briefly explain the reason you chose Weeks Service Company to install your new system.

PAST SERVICE

May we use your name as a reference to your neighbors and others in your area? *YES*

How would you rate our company overall? (5) 4 3 2 1

Additional Comments or Suggestions?
EXCELLENT MANAGEMENT AND EMPLOYEES

Submit your feedback on-line today:
www.WeekServiceCompany.com/feedback.html