



0007107

Customer Quality Audit

Customer: Pamela Or Joyce Watkins
Address: 2613 28th Ave N Texas City, TX 77590

Please Circle the number you feel is accurate in rating our services;
5 being the highest rating, 1 being the lowest rating.
Feel free to comment further in the spaces provided.

Was your initial call for an appointment handled promptly and efficiently? 5 4 3 2 1

Did you find our estimator helpful in providing you with the information you needed to make your decision? 5 4 3 2 1

If applicable, was our credit department helpful in arranging financing? N/A 5 4 3 2 1

Were our installers polite and helpful? 5 4 3 2 1

Were you pleased with our workmanship? 5 4 3 2 1

Did our installers go over the operation and maintenance required for your new system? Yes / No

Do you feel that the installation lives up to all that you were promised? 5 4 3 2 1

Do you know of any problems that need our attention? NO

Is your home comfortable now? YES

Briefly explain the reason you chose Weeks Service Company to install your new system.
We have used weeks for a long time & thought it right to purchase from you.

May we use your name as a reference to your neighbors and others in your area? Yes

How would you rate our company overall? 5 4 3 2 1

Additional Comments or Suggestions?

Submit your feedback on-line today:
www.WeekServiceCompany.com/feedback.html